

HC VEDA®

Description

HC VEDA® is a system developed by Healthcode, which uses the Internet to securely distribute and validate Hospital and Specialist bills to Private Medical Insurance (PMI) companies. It works in conjunction with Hospital and practice systems and enables Healthcode to act as the UK 's medical bills clearing house.

Our systems deliver validated bills ready to be loaded into Insurer and payor adjudication or payment systems - without the need to process paper in the post room or key data.

Patient billing records captured on the Hospital Patient Administration System (PAS) or the Specialist Practice Management System are submitted to HC VEDA®. For hospitals, internal charge codes are mapped to Healthcode's proprietary Industry Standard Codes (ISC's) that are in turn mapped to and

recognised by all participating insurers.

Bills containing all the information required by the relevant insurer pass validation and are held on Healthcode servers until insurers collect them for processing. Over 95% of our bills pass first time, but should a bill fail validation it is displayed on HC VEDA® with 'reasons why' and prompts to fix the bill. Once satisfactorily amended by the provider it passes through the Healthcode validation cycle and awaits insurer pick up.

The system generates a receipt for each bill collected so the provider knows exactly where it is. Some insurers also issue electronic status responses and remittance advices - which in turn can be downloaded into the provider system for automatic account reconciliation.

Virtually every UK Private Hospital and a growing number of Specialists trust Healthcode to send their invoices electronically via the Internet to insurers.



The trusted technology at the heart of the healthcare community.

Purpose

- provide an industry standard for e billing
- enable two-way structured information flow between Providers and Insurers facilitating automated adjudication
- ensure necessary information is provided

Deliverables

- ➔ web-based bills validation and management tool
- ➔ interfaces enabling disparate systems to link to Healthcode
- ➔ mapping disparate provider codes to ISC codes that are mapped to and recognised by all participating insurers
- ➔ ISC code licence
- ➔ automation of insurer validation rules
- ➔ secure environment provided by 128bit encryption on Internet sessions and permanent secure lines to the insurers
- ➔ help desk support
- ➔ descriptor lookup for ISC, CCSD and ICD codes
- ➔ service level agreement
- ➔ comprehensive user guide

Benefits

- ➔ saves time and money.
- ➔ electronic gateway for Insurers to all private Hospitals and a growing number of Specialists

- ➔ electronic gateway for Providers to Insurers
- ➔ drives efficiency into the process
- ➔ secure data environment
- ➔ excellent quality of data and information
- ➔ minimises administration between the parties
- ➔ submission tracking reporting on the status of a bill.
- ➔ rapid bill validation
- ➔ speed of payment.
- ➔ free to Providers

Approach

The service has been in operation since 2002 and is compatible with all major UK Patient Administration Systems and a number of Practice Management Systems. Healthcode provides information packs for new systems suppliers that deal with file formats and connectivity issues. Any new systems undergo end-to-end user acceptance testing between providers and insurers with sign off sought from all parties. Providers utilising compliant software can be included without such testing.

Timescale

The system exists today and is available now.



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